



Case Study: Origin Cranes Sunshine Coast

Streamlining Safety, Compliance & Efficiency with DocuWare

Origin Cranes partnered with ion smart business solutions to modernize operations with DocuWare, moving from manual processes to a centralized, automated workflow.

The Challenges



- Repetitive manual tasks and inconsistent processes
- Paper-heavy documentation and lengthy audits
- Low visibility and accountability, with staff spending hours on admin.

The Solution



- DocuWare delivered a fully digitized document management system tailored to Origin Cranes' workflows:
- HR: Automated onboarding, contracts, and payroll — saving 8+ hours per week
- Operations: Digital crane pre-starts, service sheets, and rate workflows integrated with Xero
- HSEQ: Safety documentation, incident reporting, and corrective action tracking — ISO audits now seamless and real-time.

The Results



- Significant time savings and productivity gains
- Faster, easier ISO compliance and audits
- Greater visibility, accountability, and document accuracy
- Enhanced employee and client experience.

"DocuWare gave us control, visibility, and time back. Our processes finally work the way we do — efficiently and reliably." — COO, Origin Cranes